

REPAIRORDER

Name, first name:

Street, house no.:

Postal code, town:

Phone no.:

Email:

Watch model

serialnumber

date of purchase

Are you sending your watch with a strap?

Yes, with leather
strap.

Yes, with metal
strap.

Yes, with rubber strap.

No, without strap.

Problem description of the watch:

> In order for the repair to be carried out free of charge within the warranty period, a copy of your invoice must be enclosed with the package.

> Without a copy of the invoice and outside the warranty, the repair costs will be offered according to our repair rates and will be charged after approval by you, see following page.

> A complete cost estimate for watches out of warranty will be charged with 39.- Euro and only has to be paid if the watch is to be returned to you unrepaired.

Otherwise – in case of repair at our premises – the cost estimate is free of charge.

Date

Customer's signature *(only if it has not been sent to us online)*

Please return the watch after it has
been repaired to the above
mentioned address.

Different delivery address for return:

Tel. no. for questions: 0049 7082 942630

Shipping address: Tempus Arte GmbH & Co. KG – STOWA | Gewerbepark 16 | 75331 Engelsbrand, Germany

PRICES FOR REPAIR. IN DETAIL.

MOVEMENT. INSPECTION. (all prices incl. V.A.T.)

	3-hands watches	Chronograph STOWA
<ul style="list-style-type: none"> - complete movement inspection (disassemble, clean, oil, assemble and adjust the movement. Exchange of all technically necessary movement parts) - replacement of all seals (glass seals, case seals, crown replacement if technically necessary) - cleaning the case in an ultrasonic bath - cleaning of the metal bracelet in an ultrasonic bath and if necessary small repairs (except the clasp, if it needs to be replaced, we will quote you a price estimate) 	190.- Euro	416.- Euro

CASE. REPAIR.

If you wish to have the case reconditioned, we distinguish between two different variants. On the one hand we can recondition your case during the revision, then your watch is already open. This is the recommended and cheaper option. During the reconditioning, case parts are **newly polished, ground or exchanged for new parts. New sapphire crystals** are normally included in the price. The repair of cases is very different in terms of effort, so please note the prices listed below. If you have remanufactured your watch case **without a movement revision**, we charge between 80–120 Euro extra. This applies only to watches not older than 3 years.

CASE. Categories.

	3-hands watches	Chronograph STOWA
Category 1: Antea Classic models, Flieger Classic models – except Flieger Classic Sport*, Marine Original, Partitio, Marine Automatic	190.- Euro	
Category 2: TO2, Flieger Classic Sport	280.- Euro	
Category 3: Seatime, Prodiver, Flieger Testaf, Flieger DIN, Flieger TO2 Sport, GMT	380.- Euro	
Category 4: All STOWA Chronographs		340.- Euro